



## TRICARE Dental Program (TDP) Orthodontic Handout for *Non-Remote Sites\**

### **Section I - Using your OCONUS Orthodontic (ortho) TDP Benefit:**

- You must be enrolled in the TDP to utilize the TDP ortho benefit.
- Active duty family members are eligible to receive *space available* ortho care from a military overseas dental treatment facility (ODTF), if one is available.
- If ortho care is needed and not available at the ODTF, the ODTF provider may issue an initial (1<sup>st</sup>) Non-availability & Referral Form (NARF) for an ortho treatment plan.
- Care must be received from a dental provider who is listed as a **Host Nation Provider (HNP)** on the TDP Web site at [www.TRICAREdentalprogram.com](http://www.TRICAREdentalprogram.com).
- After the ortho treatment planning appointment is complete, the appropriate documentation and materials should be mailed to the TAO-Dental Section (**see Section II**). Once approved, the TAO will issue a subsequent (2<sup>nd</sup>) NARF for comprehensive ortho care.
- Command sponsored beneficiaries are covered at 50% of the total cost of the orthodontic treatment. If the patient is not command sponsored then they are covered by the CONUS TDP rules and cost shares and are limited by the \$1500 lifetime orthodontic maximum benefit.
- After the ortho treatment plan is approved and ortho care is initiated, the sponsor should file the claim with UCCI by sending the 2<sup>nd</sup> NARF, a TDP OCONUS Claim Form and the dental provider's bill for the full cost of the ortho treatment (**see Section II**). The TDP OCONUS Claim Form is available from the TAO Dental Office or on-line at [www.TRICAREdentalprogram.com](http://www.TRICAREdentalprogram.com).
- The sponsor should receive a check within 2-4 weeks for 50% of the total cost of the ortho charge (if some of the ortho benefit has been used, UCCI will calculate that amount into the amount paid to the sponsor). Note that there is a lifetime maximum ortho benefit of \$1,500 per TDP enrollee.

*\*For the purpose of the overseas dental program, non-remote sites are defined as countries that have a US Overseas Military Dental Treatment Facility (ODTF)*

### **Section II - Ortho treatment planning materials required:**

- Study casts or photos of the teeth (straight on, right and left lateral, maxillary and mandibular occlusal)

- Cephalometric tracing or computer generated cephalometric tracing
- Appropriate x-rays (orthopantograph and lateral cephalometric)
- Written diagnosis and treatment plan to include the estimated time and cost
- Initial (1<sup>st</sup>) NARF

**Mail above materials to:**

German Address: TRICARE Europe Ortho  
 Unit 10310  
 Bldg. 214, 2nd Floor,  
 Rm 228  
 Sembach Flugplatz  
 67681 Heuberg, Germany

Military address: TRICARE Europe Ortho  
 Unit 10310  
 APO AE 09136-0005

**Submit Predeterminations and TDP OCONUS Claim Forms to:**

United Concordia Companies, Inc.  
 TDP OCONUS Dental Unit  
 P. O. Box 69418  
 Harrisburg, PA 17106-9418 USA

**Section III - Questions may be addressed with:**

- Your local military ODTF
- TRICARE Europe Dental Program Office  
 DSN: **496-6358**  
 In Germany – **06302-67-6358**  
 Outside Germany – **0049-6302-67-6358**  
 Email: [tdp@europe.tricare.osd.mil](mailto:tdp@europe.tricare.osd.mil)  
 UCCI email: [oconus@ucci.com](mailto:oconus@ucci.com)
- UCCI – first dial the appropriate AT&T access number in your country and then dial **1-888-418-0466 (toll free)**
  - AT&T Access phone numbers:
 

Bahrain – 800 001	Italy – 800 172 444
Germany – 0 800 2255 288	Turkey – 0811 288 0001
Spain – 900 99 00 11	Belgium – 0 800 100 10
United Kingdom – 0800 013 0011	



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